



Limited Warranty

(For units installed within the United States)

Limited Warranty To Original Purchaser

Solair warrants to you, the original purchaser, that your Solair product will be free from defects in materials and workmanship when used under normal conditions from the installation date through the time periods outlined in the "Duration of Warranty" section (see reverse side).

Proof Of Purchase

It is the obligation of the owner to prove installation date when a claim is made under this warranty. If you have registered and been approved online at www.wallmountwarranty.com, you have completed the necessary proof of purchase. If you did not register online, you will need to provide proof of purchase by way of original installing contractor's invoice listing model and serial number of equipment installed. If you cannot demonstrate the actual installation date, we will warrant this product for five years from the date of shipment from our factory.

What This Warranty Does Not Cover (Also see Duration of Warranty on reverse side)

This warranty does not cover defects or damage caused by:

1. Alterations not approved by us; improper installation (including over or under sizing), improper repairs, or servicing; or improper parts and accessories not supplied by us.
2. Misuse or failure to follow installation and operating instructions (including failure to perform preventative maintenance) or limitations on the rating plate. This includes failure to use low ambient controls on all applications requiring compressor operation in cooling mode below 60F outdoor ambient.
3. Operation in a corrosive atmosphere (such as acids, halogenated hydrocarbons or coastal environmental conditions).
4. Parts that must be replaced periodically (such as filters, mist eliminators, ERV belts, pile seals, etc.).
5. Improper fuel or electrical supply (such as low voltage, voltage transients, power interruption, and units on generators with no brownout protection).
6. Accidents or other events beyond our reasonable control (such as storm, fire, or transportation damage).
7. Defects that happen after
 - (a) Anyone has tampered with the product.
 - (b) The product has been improperly serviced according to accepted trade practices;
 - (c) The product has been moved from its original place of installation; or,
 - (d) The product has been damaged by an event beyond Solair's control (See also No. 5 above).
8. Consequential damages (such as increased living expenses while the product is being repaired). Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.
9. This warranty has certain limitations for units installed on over-the-road trucks, vans, and trailers. (See reverse side.)
10. Cost of service call at installation site to diagnose causes of trouble, labor to replace defective component or transportation costs for replacement parts.
11. This Limited Warranty does not apply to products installed or operated outside of the United States.
12. Equipment manufacturer does not endorse, approve, or certify any online sales of its products through auction websites, online retailers, liquidators, or any other method of online sales direct to consumers. The factory warranty will not be honored for any equipment purchased over the Internet.

Your Responsibilities

You are responsible for

1. Preventative maintenance of the product (such as cleaning coils and replacement of filters and other consumable parts).
2. Ensuring that the instruction manual is followed for care and use of your product.
3. Ensuring that your product is installed by a competent, qualified contractor, following all local and national codes, and industry standards.

What We Will Do About A Defect

We will either repair or replace the defective part only. Replacement parts may be reconditioned parts. The warranty for the repaired or replaced part will last only for the remainder of the warranty period for the original part.

Defective parts and a properly completed Solair parts warranty form must be returned to a Solair distributor for submitting to Solair to be eligible for a warranty credit or replacement. Credits are issued to the Solair distributor.

We will not pay or be responsible for labor or defective/replacement part transportation costs or delays in repairing or failures to complete repairs caused by events beyond our reasonable control.

What You Must Do

1. Tell your heating and air conditioning contractor as soon as you discover a problem and have the contractor make repairs.
2. Pay for all transportation, related service labor, diagnostic charges, refrigerant, refrigerant recovery, and related items.

Service

If your product requires service, you should contact the contractor who installed it or the contractor that has been providing the product's preventative maintenance and repair service. You may find the installing contractor's name on the product or in your Owner's packet. If you do not know who that is, you should contact a competent, qualified contractor to make the repairs. If in doubt, you should contact the nearest distributor that handles Solair products (see telephone pages). Please note that contractors and distributors that handle Solair products are independent contractors and distributors, and therefore, are not under the direction of Solair.

Only Warranty

This is the only warranty that we make. There are no other express warranties. All implied warranties are limited in duration to the duration of the applicable written warranty made above.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation or exclusion may not apply to you.

Other Rights

This warranty gives you specific legal rights and you may have other rights which vary from state to state.

SOLAIR PRODUCTS — GREENVILLE, SOUTH CAROLINA USA 29611
Proudly made in the USA

Duration Of Warranty

Our warranty and all implied warranties are limited to defects arising during the periods shown in the following table:

Model Number Series	— Number of Years from Installation Date ① —		
	Compressor ④	Sealed System Components ②④	All Other Functional Parts ③
AIR CONDITIONERS J18L-J36L, J18A-J36A, J42A-J72A	5	5	1
AIR SOURCE HEAT PUMPS J18H-J60H	5	5	1
ACCESSORIES Factory/Field Installed Ventilation and Heater Packages MC4002, MC5300, MC5600 Controllers Thermostats & all other field installed accessories not listed separately	N/A N/A N/A	N/A N/A N/A	1 1 1

- ① For equipment that is not registered at www.wallmountwarranty.com, the warranty period starts when the product was shipped from the factory.
- ② Heat transfer coils (refrigerant to air coils for air source and coaxial coils for water source units) are covered for leaks for 5 years. Physical damage to air side coils resulting in leaks or insufficient airflow, or fin deterioration due to corrosive atmosphere (such as acids, halogenated hydrocarbons, or coastal environmental conditions) are not covered. Leaks in coaxial coils due to freezing of the coils are not covered.
- ③ Functional parts warranty is 1 year for all telecommunication, electric switch stations, pump stations, and similar applications. This also applies to all OTR (over the road) applications.
- ④ All OTR (over the road) applications that are moved from one location to another:
Factory Warranty applies up to the point of initial start-up and test at all OEM manufacturing locations or subsequent outfitting facility. Once it goes into OTR service, the warranty expires immediately for compressor and sealed system components. This exemption does not apply to relocatable classrooms, construction, or office trailers.

