



5 Year Limited Warranty Certificate

Registered GT Series Geothermal Heat Pumps

Limited Warranty To Original Purchaser

The manufacturer of this product warrants to you, the original purchaser, that your new GT Series heat pump will be free from defects in materials and workmanship when used under normal conditions for exactly **5 (five) years** from the date of original system installation. This warranty applies only to installations in the United States. Your system may also qualify for manufacturer's labor coverage if the repair is due to factory defect and occurs within the first 90 (ninety) days after original installation. For split systems, the compressor section will be warranted for **5 (five) years ONLY if matched with an AHRI approved evaporator coil. If a non-matched evaporator coil is utilized in the installation, the compressor section warranty will be completely voided at the time of startup.** If the evaporator coil is AHRI approved, but not a Solair branded coil from BMCI, the compressor section will have the full **5 (five) year** warranty, but the coil will only have the warranty offered by the third party manufacturer unless an alternative warranty overrides the OEM terms.*

Proof Of Purchase

It is the obligation of the owner to prove installation date when a claim is made under this warranty. If you have registered and been approved online at www.geothermalwarranty.com, you have completed the necessary proof of purchase. If you did not register online, you will need to provide proof of purchase by way of original installing contractor's invoice listing model and serial number of equipment installed. If you cannot demonstrate the actual installation date, we will warrant this product for five years from the date of shipment from our factory.

What This Warranty Does Not Cover (Also see Duration of Warranty on reverse side)

This warranty does not cover defects or damage caused by:

1. Alterations not approved by us; improper installation (including over or under sizing of unit or ductwork), improper repairs or service, or improper parts and accessories not supplied by us.
2. Misuse or failure to follow installation and operating instructions, not adhering to limitations as provided on the rating plate, and failure to perform semi-annual maintenance.
3. Operation in a corrosive atmosphere including but not limited to: acidic or caustic environmental conditions, halogenated hydrocarbons, coastal environments, sulfuric air, or in other situations that are determined to be harmful to aluminum, copper and/or electronic components.
4. Parts that must be replaced periodically such as air filters, water filters, strainers, etc.
5. Improper water, fuel or electrical supply (such as low voltage, voltage transients, power interruption, units on generators without brownout protection, and improperly functioning water supply).
6. Damage as a result of floods, fires, wind, lightning, accidents, corrosive atmospheres or other conditions beyond the control of Solair or BMCI.
7. Defects that happen after:
 - (a) Anyone has tampered with the product.
 - (b) The product has been improperly serviced according to accepted trade practices.
 - (c) The product has been moved from its original place of installation.
8. Consequential damages such as increased living expenses while the unit is under repair.
9. Any damages caused by frozen or broken water pipes or heat damage in the event of equipment failure or due to improper sizing of equipment.
10. Cost of service call at the installation site to diagnose causes of trouble, labor beyond agreed upon amounts required to replace defective components, transportation costs to locate replacement parts, or overtime charges for after-hour or emergency repair.
11. Maintenance fees.
12. Customer education calls such as thermostat or breaker turned off.
13. Any items outside of the unit including pumps, valves, water lines and loops, thermostats, humidifiers, air purification systems, etc. Any of the items listed here that are Solair or BMCI branded will be covered under this policy for 1 year on parts and 90 days labor.

Your Responsibilities

You, the homeowner, are responsible for:

1. Semi-annual preventative maintenance.
2. Ensuring that the User's Guide is followed for the use and care of this equipment.
3. Ensuring that your system is installed by a competent, qualified licensed and insured contractor following all local and national codes, and industry standards.

What We Will Do About A Defect

We will either repair or replace the defective part only. Replacement parts may be reconditioned parts. The warranty for the repaired or replaced part will last for the remainder of the warranty period from the original part. We will not be responsible for labor or part transportation costs or delays in repairing or failures to complete repairs caused by events beyond our reasonable control.

What You Must Do

1. Inform your HVAC contractor as soon as you discover a problem and have the contractor make the necessary repairs.
2. Pay for all transportation, diagnostic charges, and unrelated parts and labor fees that are not directly related to the internal parts of your geothermal system.

SOLAIR PRODUCTS — GREENVILLE, SOUTH CAROLINA USA 29611

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Form No. 7960-632
Issued: 04/01/11
Supersedes: **NEW**

Duration Of Warranty

Our warranty and all implied warranties are limited to defects arising during the periods shown in the following table:

Model Number Series	— Number of Years from Installation Date ① —		
	Compressor	Heat Transfer Coils ②	Parts
GT-Series	5	5	5
Field Installed 8604-Series Duct Heaters	N/A	N/A	1
Solair Loop Pump Modules, Water Heating Pump Modules, Water Flow Controls & Other Field Installed Components ③	N/A	N/A	1
Solair Supplied Thermostats	N/A	N/A	1

- ① For equipment that is not registered at www.geothermalwarranty.com, the warranty period starts when the product was shipped from the factory.
- ② Heat transfer coils (both refrigerant to air and refrigerant to water) are covered for leaks under normal use. Physical damage to air side coils resulting in leaks, insufficient airflow, or fin deterioration due to corrosive atmosphere are not covered.
- ③ No ground loop components or well components, depending upon type of installation, are covered in any manner under this warranty.

